

For: State and County Offices, NRCS, and RD

Non-FSA Access to Business Partner

Approved by: Associate Administrator for Operations and Management



1 Overview

A Background

MIDAS Release 2.0 Business Partner will:

- become the system of entry and the system of record for all FSA customer data
- include increased functionality for the processing and storing of Customer Relationship Management (CRM) Business Partner customer records.

B Purpose

This notice informs State and County Offices of:

- non-FSA employee user access to CRM Business Partner records
- view-only access to SCIMS for all users.

2 Non-FSA Access to Business Partner

A Non-FSA Employee User Access

Currently, non-FSA (such as NRCS) groups have “view”, “maintain”, and “create” access in SCIMS. When Business Partner becomes the system of entry, all current SCIMS users will **not** have create or maintain access to customer records in SCIMS. Non-FSA users will **not** have view, create, or maintain access to Business Partner. The development work to provide non-FSA users access to Business Partner will be:

- completed during the Operations and Maintenance phase
- deployed in a future release.

County Office employees will be responsible for timely entering or updating customer information for NRCS applicants, according to 1-CM, paragraphs 750 and 751.

Disposal Date	Distribution
September 1, 2015	State Offices; State Offices relay to County Offices, NRCS, and RD

Notice MIDAS-29

2 Non-FSA Access to Business Partner (Continued)

B View-Only Access to SCIMS

All FSA and non-FSA users will have view-only access to SCIMS. NRCS will be able to continue to view the customer data in SCIMS; however, creating new records or updating existing records will need to be completed by an FSA user with access to CRM as described in subparagraph A.

3 Action

A State and County Office Action

State and County Offices should share this notice with RD and NRCS Offices.