



Farm Service Agency
U.S. DEPARTMENT OF AGRICULTURE

Honolulu County USDA Service Center Open for In-Office Visitors by Appointment

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Honolulu, August 27, 2020 — The USDA Farm Service Agency (FSA) and the National Resources Conservation Service (NRCS) will be open to in-person visits during office hours to serve Honolulu County’s agricultural producers during the new “stay-at-home” order starting Thursday, August 27, 2020.

The FSA is located at the Airport Industrial Park on Koapaka Street and the NRCS is at the Prince Kuhio Federal Building downtown.

Visitors must call ahead and schedule an appointment. Visitors will be pre-screened based on health concerns or recent travel and must adhere to social distancing guidelines. In accordance with local guidelines, visitors must wear a face covering during their appointment.

Farm Service Agency: (808) 861-8538 extension 2

Natural Resources Conservation Service: (808)-600-2912

Employees may also be contacted by email at the following email addresses:

Jason Shitinishi – jason.shitanishi@usda.gov

Thomas “TJ” Nii – thomas.nii@usda.gov

Gavin Jennings – gavin.jennings@usda.gov

Our program delivery staff will also continue to work with producers by phone and using online tools for those who do not feel comfortable coming to the Service Center in person.

“It is important to be open and available to Honolulu’s farmers and ranchers who need Federal assistance during these challenging times,” said AL Frenzel, FSA State Executive Director “Our

recently expanded Coronavirus Food Assistance Program (CFAP) nearly 60 new crops and we need to be available to receive and process applications as long as we can continue to keep our customers and employees safe in the process.”

Online services are still available to customers, including our [new Box and OneSpan functionality](#) that enable customers to sign and share FSA and NRCS documents with USDA Service Center staff in just a few clicks. Producers can get started with a simple username and password for Box or, for OneSpan, a quick identity verification. Additional services are available to customers with an eAuth account, which provides access to the [farmers.gov](#) portal where producers can view USDA farm loan information and payments and view and track certain USDA program applications and payments. Through the [FSA website](#), customers can access certain FSA programs and view FSA data, including maps, on [FSAfarm+](#). Customers who do not already have an eAuth account can enroll at [farmers.gov/sign-in](#).

For the most current updates on program flexibilities due to the coronavirus visit [farmers.gov/coronavirus](#).

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